

### An Investment in Quality

Your investment in Garland Technology's network access points (TAPs) or packet brokers is an investment in quality and made to last. We manufacture, test and certify all of our products in the USA. Our products meet stringent quality standards, including those of our technology partners.

### Warranty Benefits and Support Plan Options

All hardware come with a standard Return to Factory warranty\*.

Enhanced and extended support plans are available, compare the benefits to see what's right for you:



|                             |              |                  |
|-----------------------------|--------------|------------------|
| Web Support                 | ✓            | ✓                |
| Phone Technical Support     | ✓            | ✓                |
| Firmware Updates            | ✓            | ✓                |
| Repair or Replace           | ✓            | ✓                |
| Advanced Replacement        |              | ✓                |
| RMA Prepaid Shipping        |              | ✓                |
| Remote Configuration        |              | ✓                |
| Visio Support Diagrams      |              | ✓                |
| Warranty Renewal            | ✓            | ✓                |
| Detailed Benefits and T&C's | RTF Warranty | Premier Warranty |

\*All Garland Technology products come with standard 12 months of Return to Factory warranty.