

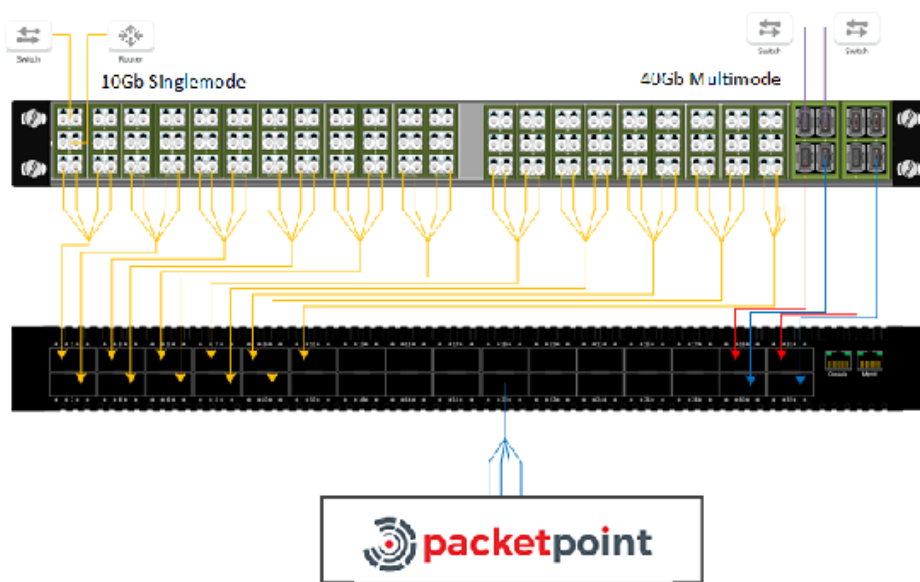
Monitoring: Telecommunications

Improve Visibility to Enhance Remediation and Resolve Vulnerability

Prepaid Wireless Group, one of the largest mobile virtual network aggregators (MVNA) in North America, has a complicated disparate hybrid network with both fixed and cloud deployments, while managing massive technical and operational challenges with a multi-vendor and multi-partner environment.

Pain point: The need to establish a simple to use platform across heterogeneous networks that integrates applications, network troubleshooting and resolution, easing network complexity with multiple vendors.

Goal: To improve network visibility to enhance service and prevent customer churn.



Solution: Prepaid Wireless Group deployed Garland Technology's SelectTAP™ using 40G passive fiber TAPs and a PacketMAX™: 100G Advanced Aggregator with breakout cables feeding into Cirries' PacketPoint, packet capture appliances 4x 10G ports.

The Cirries PacketPoint suite and Garland Technology solution extracts data as raw packets, flows and logs to visualize and monitor network traffic. This will provide complete network visibility and give Prepaid Wireless Group the tools to improve network performance.

"The combination of superior products and comprehensive vNOC services provides us peace of mind for these complex technologies which allows us to concentrate on growing our business."

-STUART CHOWNING, CTO,
Prepaid Wireless Group, LLC

Value:

- Improved visibility provided network troubleshooting and resolution.
- Reduced complexity and Improve network performance.

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